

**How to use
Feature Codes**

Many Norstar features are activated by using feature codes. These features are activated in the same basic way.

1. Press
2. Enter the code numbers on the dialpad
3. Follow the display messages for specific operations of the feature

Background Music Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="6"/> <input type="text" value="Feature"/> # <input type="text" value="8"/> <input type="text" value="6"/>	Listen to music through your phone speaker when you are not on a call. The music source is connected to your Control Unit by a technician
Button Inquiry	<input type="text" value="Feature"/> * <input type="text" value="0"/>	Check what is stored on any button. Press 'FEATURE' * 0, then the button you would like to check.
Call Duration Timer	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="7"/>	Temporarily shows on the display the approximate length of your most recent or current call.
Call Forward Cancel	<input type="text" value="Feature"/> <input type="text" value="4"/> <input type="text" value="Feature"/> # <input type="text" value="4"/>	Forward your calls to another phone within the office.
Call Park	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="4"/>	Parking a call puts the call on hold and assigns it a number (101 to 109) for retrieving it. The retrieval number appears on the display when the call is parked.
Call Park Retrieve	<input type="text" value="Intercom"/> then retrieval # ie: <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="2"/> <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="9"/>	Retrieve a parked call from any other phone by pressing 'INTERCOM' and dialing the retrieval code (101 to 109) that appeared on the display when the call was parked.
Call Pickup Directed	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="6"/>	Answer a call that is ringing at any phone by using this feature followed by the intercom number of the phone you want to answer.
Call Pickup Group	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="5"/>	Answer a call that is ringing at another phone in your Pickup Group.
Conference/Transfer	<input type="text" value="Feature"/> <input type="text" value="3"/>	Set up a three-person call or transfer a call to another phone in your office.
Contrast Adjustment	<input type="text" value="Feature"/> * <input type="text" value="7"/>	Enter this code and then press the UP or Down soft keys below the display to adjust the display contrast to suit your lighting conditions. Then press OK.
Do Not Disturb Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="5"/> <input type="text" value="Feature"/> # <input type="text" value="8"/> <input type="text" value="5"/>	Prevent incoming calls from ringing on your phone.
Exclusive Hold	<input type="text" value="Feature"/> <input type="text" value="Hold"/>	Places caller on hold, and can only be picked up again from your phone.
Language Choice	<input type="text" value="Feature"/> * <input type="text" value="5"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="Feature"/> * <input type="text" value="5"/> <input type="text" value="0"/> <input type="text" value="8"/>	- For English language display on your phone - For Alternate language display on your phone
Last Number Redial	<input type="text" value="Feature"/> <input type="text" value="5"/>	Redial the last outside number that you dialed
Link	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="1"/>	Generates a link signal (also called flash or recall)
Long Tones Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="0"/> <input type="text" value="8"/> <input type="text" value="Feature"/> * <input type="text" value="8"/> <input type="text" value="0"/> <input type="text" value="8"/>	Used for sending DTMF tones (Touch Tones) through intercom or outside lines. A tone lasts as long as the dialpad button is held down.
Message, Replay Cancel	<input type="text" value="Feature"/> <input type="text" value="6"/> <input type="text" value="5"/> <input type="text" value="Feature"/> # <input type="text" value="6"/> <input type="text" value="5"/>	Call back a co-worker who sent you a message. (See Message, Send below)

**How to use
Feature Codes**

Many Norstar features are activated by using feature codes. These features are activated in the same basic way.

1. Press
2. Enter the code numbers on the dialpad
3. Follow the display messages for specific operations of the feature

Background Music Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="6"/> <input type="text" value="Feature"/> # <input type="text" value="8"/> <input type="text" value="6"/>	Listen to music through your phone speaker when you are not on a call. The music source is connected to your Control Unit by a technician
Button Inquiry	<input type="text" value="Feature"/> * <input type="text" value="0"/>	Check what is stored on any button. Press 'FEATURE' * 0, then the button you would like to check.
Call Duration Timer	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="7"/>	Temporarily shows on the display the approximate length of your most recent or current call.
Call Forward Cancel	<input type="text" value="Feature"/> <input type="text" value="4"/> <input type="text" value="Feature"/> # <input type="text" value="4"/>	Forward your calls to another phone within the office.
Call Park	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="4"/>	Parking a call puts the call on hold and assigns it a number (101 to 109) for retrieving it. The retrieval number appears on the display when the call is parked.
Call Park Retrieve	<input type="text" value="Intercom"/> then retrieval # ie: <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="2"/> <input type="text" value="1"/> <input type="text" value="0"/> <input type="text" value="9"/>	Retrieve a parked call from any other phone by pressing 'INTERCOM' and dialing the retrieval code (101 to 109) that appeared on the display when the call was parked.
Call Pickup Directed	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="6"/>	Answer a call that is ringing at any phone by using this feature followed by the intercom number of the phone you want to answer.
Call Pickup Group	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="5"/>	Answer a call that is ringing at another phone in your Pickup Group.
Conference/Transfer	<input type="text" value="Feature"/> <input type="text" value="3"/>	Set up a three-person call or transfer a call to another phone in your office.
Contrast Adjustment	<input type="text" value="Feature"/> * <input type="text" value="7"/>	Enter this code and then press the UP or Down soft keys below the display to adjust the display contrast to suit your lighting conditions. Then press OK.
Do Not Disturb Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="5"/> <input type="text" value="Feature"/> # <input type="text" value="8"/> <input type="text" value="5"/>	Prevent incoming calls from ringing on your phone.
Exclusive Hold	<input type="text" value="Feature"/> <input type="text" value="Hold"/>	Places caller on hold, and can only be picked up again from your phone.
Language Choice	<input type="text" value="Feature"/> * <input type="text" value="5"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="Feature"/> * <input type="text" value="5"/> <input type="text" value="0"/> <input type="text" value="8"/>	- For English language display on your phone - For Alternate language display on your phone
Last Number Redial	<input type="text" value="Feature"/> <input type="text" value="5"/>	Redial the last outside number that you dialed
Link	<input type="text" value="Feature"/> <input type="text" value="7"/> <input type="text" value="1"/>	Generates a link signal (also called flash or recall)
Long Tones Cancel	<input type="text" value="Feature"/> <input type="text" value="8"/> <input type="text" value="0"/> <input type="text" value="8"/> <input type="text" value="Feature"/> * <input type="text" value="8"/> <input type="text" value="0"/> <input type="text" value="8"/>	Used for sending DTMF tones (Touch Tones) through intercom or outside lines. A tone lasts as long as the dialpad button is held down.
Message, Replay Cancel	<input type="text" value="Feature"/> <input type="text" value="6"/> <input type="text" value="5"/> <input type="text" value="Feature"/> # <input type="text" value="6"/> <input type="text" value="5"/>	Call back a co-worker who sent you a message. (See Message, Send below)

Message, Send Cancel	Feature 1 Feature # 1	Send a message to a co-worker's display so they can call you back. This feature can be accessed using the feature code or will appear automatically if your call is unanswered.
Night Service Cancel	Feature 8 7 1 Feature # 8 7 1	All external incoming calls to the prime phone ring at the Night Service phone also. Only the prime phone can activate Night Service.
Page, External	Feature 6 2	Make an announcement through your (optional) external speaker.
Page, External/Internal	Feature 6 3	Make an announcement through both the phone speakers and your (optional) external speaker.
Page, General	Feature 6 0	Make an announcement over the phone and/or PA (external) speakers. Press 'SETS' for internal, 'SPKR' for external or 'BOTH'.
Page, Internal	Feature 6 1	Make an announcement through the Norstar phone speakers in your office system.
Pause	Feature 7 8	Insert a 1.5 second pause in a number being dialed (used most often while setting up speed dial).
Priority Call	Feature 6 9	Permits you to interrupt another phone while it is on a call, or override a phone on Do Not Disturb. This feature must be administered on your phone by the System Coordinator.
Programming Features	Feature * 3	Programs a Memory Button to activate a feature with one touch. Press 'FEATURE' * 3, then the button you want to use, and then enter the feature code you want that button to perform.
Programming External Autodial	Feature * 1	Programs a Memory Button to automatically dial an outside number. Press 'FEATURE' * 1, then the button you want to use, and then enter the number you want that button to dial.
Programming Internal Autodial	Feature * 2	Programs a Memory Button to automatically dial an intercom (inside) number. Press 'FEATURE' * 2, then the button you want to use, and then enter the number you want that button to dial.
Restriction Override	Feature 6 8	Enter this code and a password to override restrictions on your office phone. Call us for more details.
Ring Again Cancel	Feature 2 Feature # 2	When an inside phone is busy, Ring Again signals you to call back. If you are accessing a Line Pool and all lines are busy, Ring Again signals you when a line becomes free.
Ring Type	Feature * 6	Select a distinctive ring to help you distinguish between your phone and others nearby. Press 'NEXT' to select the ring type you want. Press 'OK' to store the new ring.
Ring Volume	Feature * 8 0	Makes your phone ring so you can adjust the volume with the control bar below the dial pad.
Run/Stop	Feature * 9	To program two features or autodials on a single memory button, put this break point between the features. One press dials the number or feature up to the break point. A second press dials the remaining numbers or feature.
Saved Number Redial	Feature 6 7	Saves the number appearing on the display for later use. To activate, select an idle line to display and dial the saved number. This feature does not affect Last Number Redial.
Show Date/Time	Feature 8 0 3	Briefly displays the date and time while you are on a call.
Speed Dial	Feature 0	For using both System and Personal Speed Dial codes.
Speed Dial, Personal	Feature * 4	Programs (assigns) a Personal Speed Dial code (71 to 94) to an outside number, if equipped.
Transfer	Feature 7 0	Transfer a call to another phone within your Norstar system.
Trunk answer from any station	Feature 8 0 0	Pick up a ringing call on an outside line that has been placed in Night Service from any phone within the Norstar system
Voice Call	Feature 6 6	Makes a Voice Call instead of ringing Call to another Norstar phone within your office. Your voice comes over the speaker without ringing the phone.
Voice Call Deny Cancel	Feature 8 8 Feature # 8 8	Prevents your phone from receiving Voice Calls like the above

For No Charge Video Tutorials Go To www.teltechservices.ca

Message, Send Cancel	Feature 1 Feature # 1	Send a message to a co-worker's display so they can call you back. This feature can be accessed using the feature code or will appear automatically if your call is unanswered.
Night Service Cancel	Feature 8 7 Feature # 8 7	All external incoming calls to the prime phone ring at the Night Service phone also. Only the prime phone can activate Night Service.
Page, External	Feature 6 2	Make an announcement through your (optional) external speaker.
Page, External/Internal	Feature 6 3	Make an announcement through both the phone speakers and your (optional) external speaker.
Page, General	Feature 6 0	Make an announcement over the phone and/or PA (external) speakers. Press 'SETS' for internal, 'SPKR' for external or 'BOTH'.
Page, Internal	Feature 6 1	Make an announcement through the Norstar phone speakers in your office system.
Pause	Feature 7 8	Insert a 1.5 second pause in a number being dialed (used most often while setting up speed dial).
Priority Call	Feature 6 9	Permits you to interrupt another phone while it is on a call, or override a phone on Do Not Disturb. This feature must be administered on your phone by the System Coordinator.
Programming Features	Feature * 3	Programs a Memory Button to activate a feature with one touch. Press 'FEATURE' * 3, then the button you want to use, and then enter the feature code you want that button to perform.
Programming External Autodial	Feature * 1	Programs a Memory Button to automatically dial an outside number. Press 'FEATURE' * 1, then the button you want to use, and then enter the number you want that button to dial.
Programming Internal Autodial	Feature * 2	Programs a Memory Button to automatically dial an intercom (inside) number. Press 'FEATURE' * 2, then the button you want to use, and then enter the number you want that button to dial.
Restriction Override	Feature 6 8	Enter this code and a password to override restrictions on your office phone. Call us for more details.
Ring Again Cancel	Feature 2 Feature # 2	When an inside phone is busy, Ring Again signals you to call back. If you are accessing a Line Pool and all lines are busy, Ring Again signals you when a line becomes free.
Ring Type	Feature * 6	Select a distinctive ring to help you distinguish between your phone and others nearby. Press 'NEXT' to select the ring type you want. Press 'OK' to store the new ring.
Ring Volume	Feature * 8 0	Makes your phone ring so you can adjust the volume with the control bar below the dial pad.
Run/Stop	Feature * 9	To program two features or autodials on a single memory button, put this break point between the features. One press dials the number or feature up to the break point. A second press dials the remaining numbers or feature.
Saved Number Redial	Feature 6 7	Saves the number appearing on the display for later use. To activate, select an idle line to display and dial the saved number. This feature does not affect Last Number Redial.
Show Date/Time	Feature 8 0 3	Briefly displays the date and time while you are on a call.
Speed Dial	Feature 0	For using both System and Personal Speed Dial codes.
Speed Dial, Personal	Feature * 4	Programs (assigns) a Personal Speed Dial code (71 to 94) to an outside number, if equipped.
Transfer	Feature 7 0	Transfer a call to another phone within your Norstar system.
Trunk answer from any station	Feature 8 0 0	Pick up a ringing call on an outside line that has been placed in Night Service from any phone within the Norstar system
Voice Call	Feature 6 6	Makes a Voice Call instead of ringing Call to another Norstar phone within your office. Your voice comes over the speaker without ringing the phone.
Voice Call Deny Cancel	Feature 8 8 Feature # 8 8	Prevents your phone from receiving Voice Calls like the above

For No Charge Video Tutorials Go To www.teltechservices.ca